



Citation

TO ACCOMPANY THE AWARD OF THE

Joint Meritorious Unit Award

TO THE

Defense Logistics Agency

The Defense Logistics Agency (DLA) distinguished itself by exceptionally meritorious achievement from 11 September 2001 to 31 July 2002. DLA provided an unsurpassed level of continuous logistics support to the Nation's war fighters. The DLA staff provided superior support to elements of the United States Armed Forces participating in Operations **NOBLE EAGLE** and **ENDURING FREEDOM**, while maintaining outstanding support to ongoing Balkan operations. DLA's efforts significantly contributed to the Nation's Homeland Security and war fighting effort. DLA products, services and forward-deployed contingency support teams have been on the ground since September 11th. DLA provided 100 percent of the bulk fuel, troop support commodities, consumable repair parts, distribution, logistics information, disposal operations, and humanitarian support in hostile and austere environments and often with little usable infrastructure. DLA accomplished this surge in mission requirement while undergoing an organizational transformation that included replacing a 40 year-old legacy business system with an Enterprise Resource Planning System, reducing hardware backorders by 25 percent, improving weapon system readiness, and lowering operating costs by more than 1 billion dollars. By their exemplary performance of duty, the members of the Defense Logistics Agency brought great credit to themselves and to the Office of the Secretary of Defense.

Given under my hand this 15th day of January 2003



Secretary of Defense



April 20, 2002

All Employees of the Defense Distribution Center

Dear DDC Employees:

Thank you for all your hard work supporting the nation's war against terrorism while transforming distribution. For your efforts, you have earned the Joint Meritorious Unit Award.

As Secretary Donald Rumsfeld said, you have "provided an unsurpassed level of continuous logistics support to the nation's warfighters." This award recognizes your innovation and sacrifice. Thank you for your steadfast dedication.

Sincerely,

Wa-whoosh!
for all!



KATHLEEN RUMSFELD
Brigadier General, USA

DLA MISSION . . .

To provide best value logistics support to America's Armed Forces, in peace and war . . . around the clock, around the world.