

DDTP Recognizes Employees for Excellence

On June 26, 2003, BG Kathleen Gainey, USA, DDC Commander, recognized several DDTP employees for their hard work, innovation, and dedication.

Field Recognized for Customer Service

Rich Field closely coordinates all aspects of the Supply Discrepancy Reporting Program with DDTP's on-base customer, Tobyhanna Army Depot (TYAD). Working with TYAD Quality Assurance personnel, Field has not only helped in greatly reducing the number of issue discrepancies but has, more importantly, been able to research problems leading to root cause analysis. As a result of his involvement, DDTP has been able to determine that there is a need for continued training in receipt and warehousing practices and that a significant number of the discrepancies reported by TYAD are not actually valid and are caused by poor maintenance practices in the various Maintenance Activity shops that DDTP supports.

Graham Recognized for Performance Work Statement

Kenny Graham has excelled coordinating all Commercial Activity Performance Work Statement (PWS) related actions at DDTP. Kenny was instrumental in providing liaison and continuity support between DDTP, the DDC Commercial Activity Program Office and the Contracting Office in Columbus, Ohio. After many changes to format and exhibits, caused by either updated guidance or internal recommendations, DDTP was able to develop a PWS that was clear and concise enabling both Government and Contract bidders to prepare adequate responses to the solicitation. Graham's PWS caretaker responsibilities continue and will do so until projected award in February 2004.

Keeler Recognized for Process Improvement

Russ Keeler has been an integral part of the DDTP Process Improvement Team (PIT), which was established as an extension of the DDTP In-House Management Plan Review Committee (IHMPRC). Many stock positioning changes have been completed and continue to be undertaken in order to improve DDTP's support to internal and external customers by positioning stock as close to the point of delivery as possible. As a result of Keeler's actions, DDTP has been able to successfully reduce customer wait time and lower the denial rate by ensuring that all repositioned stock is verified for correct kind, count, and condition before being re-warehoused.

Diandriola Recognized for PPP&M

Paul Diandriola's attention to detail as the focal point for all PPP&M actions in the Light Distribution Team is tireless. Whether it be Maintenance Output requiring PPP&M or PPP&M resulting from COSIS inspection, Diandriola carefully analyzes customer urgency of need while prioritizing necessary actions. In addition to expediting customer requirements, ensuring the availability

of packing materials, and fabricating necessary containers, Diandriola always assists his fellow workers and will lend a hand in any packing area as needed.

Pifcho Recognized for Exceptional Performance

George Pifcho was presented the Commander's Coin for continually demonstrating exceptional performance in the Material Identification Section of Receiving. On a daily basis, he expertly utilizes the Distribution Standard System (DSS), querying the various modules available to determine asset location in transit, special handling characteristics, HAZMAT (Hazardous Material) data, asset availability, and weight and dimensional characteristics. In addition to regular duties verifying materiel received as to proper kind, count and condition, Pifcho also processes classified and other difficult materiel with the ease of an experienced, well trained and highly committed team member.

Secor Recognized for Commitment to Process Improvement

Dennis Secor was presented a Commander's Coin for continuous commitment to the various process improvements established in the warehousing section of the Light Distribution Team. In addition to his regular Material Handler duties, Secor has worked with the DDTP process Improvement Team to relocate fast moving "CC" A stock to Bldg. 2, Bay 3, Aisle 1, in order to position it closer to the Small Parcel Pack and Outloading Area which further decreases unnecessary multiple handling. Secor always goes above and beyond his normal duties and is willing to challenge situations and procedures that are not beneficial to DDTP.

Fetterhoof Recognized as Lead Packer

Larry Fetterhoof was presented the Commander's Coin in appreciation for the exceptional performance he demonstrates as the lead packer in the Heavy Distribution Team responsible for ensuring that mission and off-line requirements are properly prepared and made ready for Less-than-Truckload and Truckload outloading. In order to accomplish this, Fetterhoof, for the most part, is a one man show often operating both Material Handling Equipment (MHE) and packaging equipment such as shrink wrap and foam-in-place machines. Fetterhoof is required to adjust priorities many times during the workday to respond to changing customer demands. Fetterhoof's work ethic and professionalism has gained him the respect of fellow team members and customers because they know that work assigned to him will always get done quickly and correctly.