

National Partnership for Reinventing Government Celebration, November 2000

On September 6th, Lieutenant General Glisson issued a proclamation (next page) declaring November 2000 "DLA's NPR Celebration Month." This celebration brings to a conclusion the National Partnership for Reinventing Government (NPR) process that resulted in the government working better and less costly.

The NPR, an office under the Vice President, has been characterized by the creation of reinvention laboratories (labs) to find new ways to do business. Savings and performance improvements were realized by following five key principles:

1. Put Customers First

Insist on customer satisfaction; use market dynamics such as competition and customer choice to create incentives to put customers first.

2. Empower Employees

Decentralize authority and empower frontline employees to make decisions and solve problems.

3. Cut Red Tape

Make people accountable for results; strip away unnecessary, innovation-stifling layers of regulations.

4. Get Back to Basics

Produce better government for less - re-engineer processes, abandon the obsolete, eliminate duplication.

5. Achieve Results Americans Care About

Improve those areas that enhance the welfare and security of the American people.

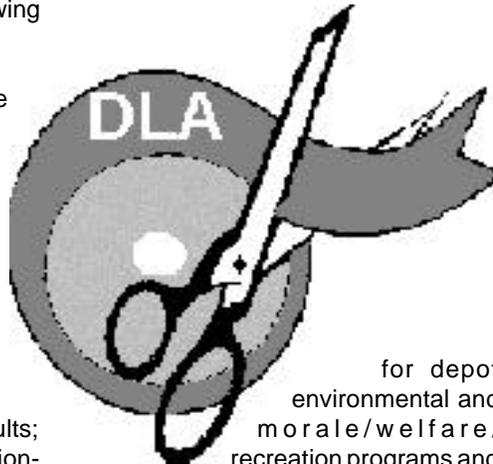
DDC applied for and received approval for three reinvention labs:

Defense Distribution Center Operations (HQ DDC and All Depots). Its objective is to improve distribution processes to provide better service at reduced cost; streamline the organization and create a direct link between customer workload and human resource requirements; create a cultural change and environment that fosters entrepreneurial management, innovation, and employee

empowerment.

Closed-Loop Wood Recycling (DDSP) which demonstrates the potential for 100% closed-loop recycling of wood waste from all industrial operations and solid waste generators at a Defense Depot.

Re-engineer DoD Packaging Specifications (DDSP) which reduced packaging and handling procurement expenses, saved trees, eliminated landfill costs, and will decrease future landfill requirements, generate income



for depot environmental and morale/welfare/recreation programs and provide an example of DLA's commitment to pollution prevention.

Hammer Awards were presented by the Vice President to recognize teams of people who are making a government that "Works Better and Costs Less." DDC Winners of the Vice President's Hammer Award have been:

Defense Distribution Depot Columbus, OH, 1994 - Reinvention of Depot business practices Team

Defense Distribution Region East, 1995 - Office of Civilian Personnel Team

Defense Distribution Depot Warner Robins, GA, 1996 - Reinvention of Distribution Processes Team

Defense Distribution Region East, 1997 - Solid Waste Management/Composting Partnership Team

Defense Distribution Depot Susquehanna, PA, 1997 - 100% Closed Loop Wood/Fiberboard Recycling Team

Defense Distribution Depot San Joaquin, CA, 1999 - Consolidation and Containerization Point.

The DLA Scissors Award was established in December 1995, to recognize individual and team initiatives and innovations, which demonstrate the key principles of the NPR.

The following are DLA Scissors Awards received by DDC organizations (1997 to Present):

Express Delivery (DDMT)
DDSP Fire Department (formerly Office of Public Safety-Fire Department)

DDC Personnel Office (formerly Administrative Support Center East (ASCE) Personnel Office)

Breakthrough PC Applications (Mr. Edward Earp) (DDSP)

Direct Commissary System Residual Stock (Ms. Patricia Willinger) (DDJC)

Label on Metal and Plastic Containers (Mr. Abel Gonzalez Jr.) (DDCT)

The Other Half Quality Circle Team (DDCT)

Rapid Response Team (DDOU)

DDSP Reinvention Lab Wood Pallets (Thomas J. Shea TYAD/Partner)

Radioactive Material Inventory Database Team (DDC-West)

Packaging Management Team (DDC-West)

Warehouse Division V West Team (DDSP)

Although Hammer Awards nominations may no longer be submitted, it is anticipated that a suitable replacement award will be established. The DLA Scissors Award will be continued by DLA and those involved with implementing innovative initiatives are encouraged to submit their process improvement for recognition. The DDC is a potential nominee for recognition regarding the Central Depot Concept.

DDC points of contact are Mr. Ernie Whitehouse, DSN 977-5234 and Ms. Rachel Replogle, DSN 977-5234. Additional information may be found on the DLA web site www.dla.mil/reinvent and the NPR web site www.npr.gov.

By the Director of the Defense Logistics Agency

A Proclamation

November 2000

A PROCLAMATION WHEREAS the Defense Logistics Agency (DLA) supports the President's National Partnership for Reinventing Government (NPR) principles.

WHEREAS those principles are:

**Putting Customers First
Empowering Employees
Cutting Red Tape
Getting Back to Basics, and
Achieving Results Americans Care About**

WHEREAS DLA is proud of the number of Hammer and Scissor Awards received; but DLA is extremely proud of the people on the teams that actually made things happen. The teams were not composed of elite personnel or members of management, but by the everyday workers who wanted to reengineer their processes and provide better goods and services that cost less and are delivered faster.

NOW, THEREFORE, in celebration DLA's achievements to making a government that Works Better and Costs Less and to foster a continued support in achieving this goal, I, LTG Henry T. Glisson, USA, Director, DLA, do hereby proclaim the month of November 2000 as "DLA's NPR Celebration Month" and call upon DLA activities to celebrate our innovations with appropriate ceremonies and activities.

IN WITNESS WHEREOF, I have hereunto set my hand this 6th day of September 2000.

**HENRY T. GLISSON
LTG, USA
Director, DLA**