
DLA VICE DIRECTOR PRESENTS AWARDS TO DDC BSM TEAM MEMBERS

Business Systems Modernization (BSM) is the hottest issue in DLA today. While most of the employees really first heard about BSM starting last summer with the naming of the Systems Integrator, a lot of preliminary work had been going on to get to that point. On January 19, RADM Raymond Archer, SC, USN, DLA Vice Director, presented awards to Defense Distribution Center and DLA Systems Integration Office staffs for their participation in the initial Business Systems Modernization (BSM) efforts.

DDC staff members participated in a variety of the integrated product teams: Core, Transformation/Communication, Performance Measurement, Technical and Distribution Systems.

Mr. Thom Bettinger served on two IPTs—Core and Distribution Systems. The Core team developed the scripted demos and used them to evaluate the various commercial-off-the-shelf (COTS) systems solutions. Their results showed that most DLA requirements could be met by COTS software, and led the agency to pursue COTS software as its enabling technology. This team also developed the BSM requirements used to acquire the services of Systems Integrator Accenture (formerly Andersen Consulting) and to select the specific COTS software packages that will replace SAMMS and DISMS. Additionally, this team, in conjunction with the Acquisition IPT, evaluated proposals from various systems integrators and participated in the source selection.

Ms. Jackie Noble served on the Transformation/Communication IPT that developed and implemented a comprehensive communication plan to ensure that all DLA personnel, union officials, customers, suppliers, and other stakeholders had up-to-date information on the BSM initiative. The team produced an award winning video for the workforce and creatively used a variety of media to ensure a seamless and continual communications flow.

Ms. Pat Myers and Ms. Stephanie Pasenelli worked on the Performance Measurement IPT that was responsible for ensuring BSM performance metrics are in sync with DLA's strategic objectives, and that key performance requirements are satisfied. This team produced the performance measurement plan, which related sig-

nificant outcome measures contained in the DLA/Defense Management Council (DMC) Performance Contract for 2000-2005 to the BSM capabilities contained in the operations requirements document. The plan documents the approach for measuring the BSM and supports changes to the measures, which will be built into the re-engineering effort. The team is currently developing baseline BSM performance metrics.

Ms. Dorcas D'Amato participated in the Technical IPT that developed the technical evaluation criteria for analyzing the technical fit of each systems integrator's proposed package with DLA's information technology architecture, and evaluated each offeror's competency in deploying its infrastructure and capability to manage risks and cost. Their recommendations were instrumental in determining both the scope of the BSM effort and the level of engagement with the systems integrator.

Mr. Thom Bettinger, Ms. Connie Clouser, Ms. Susan Fahey, Mr. Dave Griffin (DSIO), Mr. John Gula, Mr. Ned Hartley, Ms. Cathy Martin, Ms. Denise Meyers, Mr. Scott Rosbaugh, Ms. LaDean Smith participated on the Distribution Systems IPT. This IPT developed the BSM distribution requirements for stock positioning, transportation planning, and network optimization. The team also developed evaluation scripts for analyzing the proposed distribution solutions.

Mr. John Kurtz served on the Cost and Funding IPT which develops funding requirements, financial impacts, and funding alternatives and allocations in support of BSM program implementation. This is an ongoing team, recognizing that there will be continuous updates to the BSM economic analysis.

At the present time, Distribution Standard System (DSS) will not be immediately affected and will be a bolt on to the BSM. However, BSM will affect DDC in terms of the order fulfillment initiative, transportation initiative, and the mapping mission. If you want to keep up on the BSM activities, log on to **HYPERLINK** <http://www.supply.dla.mil/bsm.asp> www.supply.dla.mil/bsm.asp.



business systems modernization

a strategy for 21st century logistics



RADM Archer, SC, USN, and Ms. Pat Myers



RADM Archer, SC, USN, and John Kurtz



RADM Archer, SC, USN and Ms. Dorcas D'Amato



Mr. John Gula, Ms. Susan Fahey, Mr. Dave Griffin (DSIO), Mr. Thom Bettinger, and RADM Archer, SC, USN

To support the BSM initiative, DDC has established a Business Systems Modernization Office (DDC-SM) led by Michael Yost. This group of 17 is working closely on the many teams involved in the BSM efforts. Watch for articles from the SM team via the DDC Review on their efforts, and the DDC web page.

