

# BSM 102 at DDC

The Defense Distribution Center (DDC) Business Systems Modernization (BSM) team raised the bar for DDC staff. As part of BSM's continuum of education and training, BSM 102 classes began April 9 at DDC.

BSM is so broad, so intricate, and so important, that all DDC staff need to understand it. To aid that understanding, the DDC BSM team has proceeded to BSM 102 for DDC staff who have attended Supply Chain Overview training and who will be participating in Concept Demo.

The BSM 102 session lasted about half a day and is an extension of the Supply Chain Overview to include BSM operational specifics and organizational structure. Topics include why DLA is implementing BSM, introducing the BSM Business Processing Reengineering and how the BSM COTS packages of SAP, Manugistics, and PD2 integrate to achieve objectives. Care is taken to ensure all participants understand how they will be trained in order to perform their new BSM jobs and roles. BSM 'goes live' on July 31.

The BSM team encouraged discussion and questions. Staff from financial management, strategic planning, logistics operations and the customer contact center attended.

BSM 102 discussion topics included a BSM Program update; changes to the DSS; BSM Cutover (SAMMS Closeout and Conversion), Training, Change Management, Concept Demo Inventory Analysis, capabilities planned for subsequent BSM releases; and an update on collaborative efforts with similar Enterprise Resource Planning (ERP) projects being developed by the Military Services.

BSM will allow DLA's mission-critical legacy systems to be replaced with an expanded enterprise Information Technology (IT) environment and commercial-off-the-shelf (COTS) software packages. This "Business Systems Modernization" strategy will result in a new enterprise business architecture, which will enable DLA to reengineer its logistics processes to reflect best commercial practices. It will also contribute to improved military readiness by achieving the Joint Vision 2020 concept of Focused Logistics.

"It is important to realize that BSM is more than an IT (information technology) Project," John Gula, Deputy of the DDC BSM Office, said. "It is a three-part effort, including reengineering our processes and organizational configuration to maximize the expanded capabilities the BSM suite of software offers. BSM will allow DLA to truly focus on the customer, integrate our supply chain, and ensure we're progressing in the right direction by transforming ourselves into a performance-driven organization."

*DDC Change Agents participate in BSM 102.*



*John Gula, Deputy, DDC BSM Office, leads BSM 102 for DDC Change Agents.*

# DDC Conducts BSM Stand Down

Ms. Phyllis Campbell, DDC Deputy, convened the second quarterly DDC BSM Stand Down on April 5th. This event, in which participants "stand down" from all other business and focus exclusively on BSM, included the DDC BSM staff; Sponsors; Change Agents; and those supervisors and end users who will be included in the first release of BSM (also referred to as "Concept Demo" or "Initial Operating Capability"). Additionally, 11 distribution centers were represented via video teleconference.

Given that the Distribution Standard System (DSS) is not one of the legacy systems slated for replacement under the first release of BSM, some are under the misconception that the DDC is not part of BSM and that BSM will not impact the DDC operations. "Due to the key role we provide in the DLA Supply Chain, the DDC is a vital part of both the BSM strategy and the long-range DLA vision," said Campbell. Specifically, the DDC is integrally involved with DDC stock positioning, transportation, and order fulfillment aspects of BSM. Furthermore, interfacing DSS with the BSM software-on a virtually real-time basis—is absolutely critical to both the success of the BSM initiative and to the future of the Agency.

Stand Down discussion topics included a BSM Program update; Customer Service Level Agreements; changes to the DSS; BSM Cutover (SAMMS Closeout and Conversion), Training, Change Management, Concept Demo Inventory Analysis, capabilities planned for subsequent BSM releases; and an update on collaborative efforts with similar Enterprise Resource Planning (ERP) projects being developed by the Military Services.

"It was a great opportunity to have all the key staff available for a DDC corporate perspective, and to share that with so many of our distribution centers at the same time," said Michael Yost, DDC BSM Chief. "The day's discussions were very successful and the cost savings of having a virtual conference were substantial."

Campbell plans another BSM Stand Down for mid July. She is emphatic in her opinion that the Stand Down provides "an excellent forum to ensure preparations for the July 31 go live date are ready at DDC - and to help insure the success of the implementation enterprise-wide, and the goal of achieving 'One DLA'."

*DDC sponsors focus on BSM during Stand Down.*

