

# Business Logistics Management Class

By Stacy Umstead, DDC Command Affairs

The third of six accredited courses is underway at Defense Distribution Center (DDC). Approximately 45 employees from the Defense Distribution Center and Defense Distribution Depot Susquehanna, Pennsylvania (DDSP) are attending Business Logistics Management every Wednesday and Thursday evening. The course is brought to the DDC through a partnership with Penn State University.

The course is an introduction to the field of logistics and is aimed at giving the students a broad, and general, exposure to business logistics, as well as, some in-depth exposure to selected topics in logistics. Students are given basic concepts and techniques important to analyzing business logistics problems, and a thorough presentation of how the various activities important to logistics (i.e. transportation and warehousing) are related to, and interact with, each other.

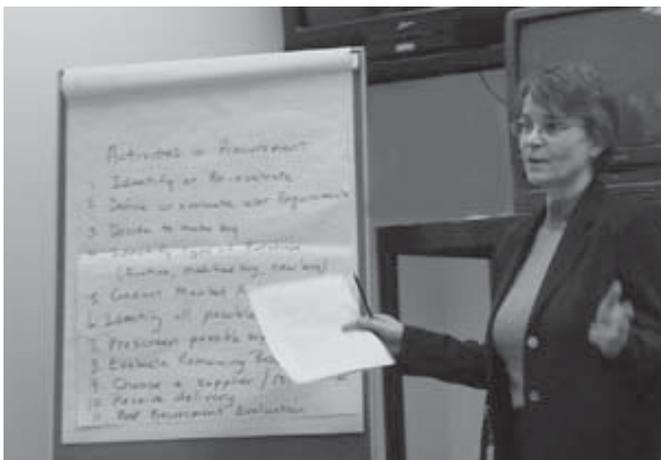
Penn State Instructors J. Harold (Hal) Ranck, Jr. and Richard Jeffers are fully committed to presenting DDC with a quality course. Both Ranck and Jeffers have received the DDC Command Brief, which highlights DDC initiatives such as Stock Positioning, the Strategic Distribution Management Initiative, and Business System Modernization endeavors. They also were given an in-depth tour of the Eastern Distribution Center, Defense Distribution Depot Susquehanna, Pennsylvania. Both instructors have taken this knowledge and incorporated into their current curriculum.

The students are as equally excited. Many who do not work directly with the Logistics Operations, are learning what their DDC co-workers experience during their daily routines. Students recently received an in-depth overview of the DDC Call Center and were amazed at the amount of calls agents received, and the knowledge needed in order to answer customer inquiries.

The Business Logistics Management course syllabus includes extensive reading, case studies, class participation, oral presentation and the preparation of a Logistics Topic Report. Students are required to successfully pass three exams.

The DDC Business Logistics Certificate program is customized to meet the specific needs of DDC, as well as the academic criteria established by Penn State. The program consists of an in-depth series of business and logistics courses, including several soft-skill courses, which will take approximately 24 months to complete.

The Business Logistics Certificate Program is a DDC initiative intended not only to increase individual employees' skills and knowledge in the field of business and logistics, but to further enhance the skills of the overall DDC organization and to prepare for tomorrow's challenges.



*Ms. Lois Gabela, DDC BSM Office, gives a presentation on procurement processes.*



*Mr. Richard Jeffers instructs Wednesday night's class on Inbound Logistics.*

**DLA has a new correspondence manual. You may access it at: <https://hqcnet.hq.dla.mil/dss/correspondence/>**