

The hard work, resources, and coordination have paid off. DDDE has filled more than 332,000 orders so far this fiscal year. Support to the warfighter has improved with customer wait time (CWT) reduced to only five days, compared to 11 days for air shipments from CONUS.

Eight daily dedicated truck routes with multiple customer stops, to include daily service to the Balkans, have been established. DDDE has partnered with the U.S. Army 37th Transportation Group, 6966th Truck Transfer Battalion, for transportation support within Germany, resulting in \$600,000 cost avoidance.

An added benefit of the partnership is that Europe-based soldiers get real world training in making the deliveries. DDDE will be expanding this network by using DTRAKS, a satellite In Transit Visibility (ITV) system to establish Time Definite Delivery (TDD) standards. All U.S. Army 37th Transportation Group trucks are equipped with the necessary equipment.

In support of Operation Enduring Freedom (OEF), DDDE has shipped nearly 12,000 tons of food, clothing, construction supplies, and force protection material, along with a significant quantity of class IX repair parts.

DDDE, working with European Command (EUCOM) Inter-Theater Commercial Transportation branch and 1st Theater Movement Control Agency (TMCA), distributed 350, 20-foot containers of heavy bulk cargo via rail. This includes onward movement using trucks to many austere locations. The movement of containers through 13 countries, including Russia, proved to be no small accomplishment.

DDDE also built about 1,000 463L air pallets in support of OEF, and has certified many of their employees to build air pallets for rapid deployments on various types of aircraft. OEF support compelled DDDE to find even more innovative ways to move material.

“We pride ourselves on never missing the customer’s RDD (required delivery date),” said DDDE Deputy Commander Bob King, “even though our customers are often on the move.”

The FSI initiative in Europe is customer focused to benefit the forward deployed warfighters and they are extremely pleased with the improved support. DDDE and DDC are poised to become the primary end-to-end distributor in Europe, and have partnered with other EUCOM units for efficient and effective tailored distribution and logistics services in theatre.



*Milk destined for Operation Enduring Freedom via rail.*

## **DLA MISSION . . .**

**To provide best value logistics support to  
America’s Armed Forces, in peace and war . . .  
around the clock, around the world.**