

DDSP's Ewell presented DLA Quality of Life Excellence Award

By Sherre Mitten-Bell, DDSP Public Affairs

Sharen Ewell, Susquehanna Club Manager for Defense Distribution Depot Susquehanna, Pa. (DDSP), was presented the 2004 Quality of Life (QOL) Excellence Award in December for Morale, Welfare and Recreation (MWR) Operations Excellence.

During the DLA 38th Annual Recognition Program, DLA Director VADM Keith W. Lippert, SC, USN, presented the award to Ewell who was selected from candidates that included seven competing installations' income generating programs.

Ewell was selected for the award for the improvements made in all key financial indicators for the operation of the DDSP Susquehanna Club for fiscal year 2004. The Susquehanna Club is a renovated German Bank Barn situated on a tract of land which had been farmed since pre-American Revolutionary times. Major renovations began in May 1942 to rehabilitate and convert the barn into an Officers Mess Hall Club. It eventually became known as the Susquehanna Club.

As club manager since 1997, Ewell has overseen many improvements including the addition of a new banquet room, modernized kitchen, renovation of all restrooms, new carpeting, furniture, canopies, and many other improvements to the structure which is more than 100 years old.

She has been instrumental in turning the Susquehanna Club from an operation that was not making a profit three years ago into a solid money maker in 2004. During fiscal year 2004, the DDSP Susquehanna Club met or exceeded most key budget indicators for the fiscal year including a profit of more than \$41,000.

This has been accomplished by eliminating unprofitable programs, maintaining adequate staff levels and



DDSP's Sharen Ewell receives the award from DLA Director VADM Keith W. Lippert, SC, USN. Also shown is DDC Deputy Commander Phyllis C. Campbell, SES.

DDJC's Hackney one of DLA's top ten employees

By Doug Imberi, DDJC Command Affairs

Defense Distribution Depot San Joaquin, Calif. (DDJC), Consolidation and Containerization Point (CCP) Branch Deputy Ted Hackney was honored as one of DLA's Ten Outstanding Employees for 2005.

DLA Director, VADM Keith Lippert, SC, USN, presented Hackney with the award during a December ceremony at DLA headquarters at Fort Belvoir, Va.

"It was my first time at DLA headquarters and I was impressed with the operation," said Hackney. "It was a nice experience."

Hackney supervised the building of pure air pallets for 32 U.S. Central Command (CENTCOM) customers in Iraq and Afghanistan. He helped develop and continuously improve the process for timely delivery to CENTCOM forces. This came at a time when CCP workload increased to more than 72,000 lines per month.

During tsunami humanitarian relief efforts, Hackney led efforts to ship more

seeking new business in innovative ways. Among those have been advertising in local magazines and newspapers and utilizing internet niche sites, such as bridal sites, to attract new business. Through these initiatives the Susquehanna Club has seen an improvement in profits beginning in 2002, a trend that continues to the present day.

than 15,000 line items of equipment and supplies to the hospital ship USNS Mercy and staging locations in the Pacific.

Currently, Hackney is using the Plan, Do, Study, Act, business tool to develop and implement a production flow to incorporate a new mission that builds air pallets for Air Force customers in the Pacific.

"The efforts I was recognized for were performed by the CCP people," noted Hackney. "The award was the result of a team effort. I just happened to be in charge at the time."

Hackney is an Army veteran who served as a helicopter crew chief. He

started his civil service career at Naval Supply Center Oakland in 1978. He has been with DLA for 11 years, transferring to DDJC in 1994.

Hackney is held in high esteem by his peers, subordinates, and supervisors, noted Transportation Division Chief Dennis Barnum.

"He has shown the ability and desire for open communication," added Barnum.

"He solicits ideas for improvement

and incorporates the changes to improve production, performance and safety. As such, he is an exceptionally effective advocate and proponent of the principles of quality improvement, employee involvement, empowerment and teamwork."



DDJC CCP Branch Deputy Ted Hackney was honored as one of DLA's Ten Outstanding Employees for 2005.