

## Inventory Integrity Team and Accountable Officers win DLA Team Performance Award

*The employees listed below were awarded the DLA Team Performance Award in recognition of their commitment to supporting America's Warfighters by ensuring the proper stewardship of customers' assets and placing DLA as the DOD leader in inventory integrity.*

Ken Adams, DDDC  
 John Baughman, DDCN  
 Connie Beach, DDRT  
 Charita Branch, DDRV  
 Bobby Bryant, DDJF  
 Macy Cruz, DDGM  
 Gregg Feie, DDC  
 Robert Gomboc, DDC  
 Vernon Grant, DDDE  
 David Hickey, DDC  
 Russell Hornkohl, DDMA  
 Iris Imae, DDPH  
 Corrine Jacox, DDWG  
 Mike James, DDAG  
 Diane Kowalkowski, DDDK  
 Denise Kurtz, DDC  
 Chris Lubic, DDC  
 Scott Lukens, DDC  
 Neal Miller, DDOO  
 Tony Miller, DDC  
 Jerome Mitchell, DDNV  
 Gloria Monares, DDJC  
 Jeff Morgan, DDGO  
 Jeff Mountz, DDC  
 Janice Nolen, DDAA  
 Linda Opheikens, DDHU  
 Revonda Parker, DDBC  
 Walter Rosati, DDTP  
 Joe Rutkowski, DDC  
 Janet Sebren, DDCT  
 William Shortridge, DDSP  
 Jacqueline Smalls, DDC  
 Melanie Sorgenfrei, DDPW  
 Jimmy Thomas, DDSI  
 Joel Thompson, DDC  
 Robert Triplett, DDSP  
 Naomi Wilcox, DDYJ  
 Reid Wilson, DDC

## DDPH's Eustaquio one of DLA's Ten Outstanding Personnel of the Year

*By Stacy L. Umstead, DDC Command Affairs Office*

Navy Hospital Corpsman 2nd Class Annel Eustaquio was recently named one of the Defense Logistics Agency's Ten Outstanding Personnel of the Year.

Eustaquio, a supervisor/leading petty officer at the Defense Distribution Depot Pearl Harbor, Hawaii, managed an integrated team consisting of Navy, Naval Reserve, and civilian personnel in accomplishing numerous special projects ranging from warehouse reconfiguration and storage to processing enormous workload spikes in production. Her leadership ability enabled her to flawlessly fill the leadership role as acting Leading Chief Petty Officer and Senior Enlisted Advisor for more than 30 days, a leadership grade three levels, and one decade, above her rank.

She managed daily workload production, detailed work assignments and processed over 2,000

Property Disposal Orders and 5,000 Material Release Orders in this position. She maintained daily workload statistics, managed all daily reports, and processed all medicinal returns through the Pharmaceutical Returns Program. She single-handedly managed the in-processing of all Naval Reserve personnel to include all administrative functions, safety briefs, off limits areas, Defense Standard System access and training, pick/pack production training in carousels, real-time residual

items valued at over \$43 million. She developed a RRAM standard operating procedure and training plan and has trained hundreds of drilling reserve personnel.

During the four-month construction of a new customer service office, Eustaquio liaised between the command and SEABEE Construction Battalion personnel, smoothing obstacles and enabling DDPH to avoid over \$100,000 in labor and material cost.

She instituted and facilitated a command-wide

monthly required General Military Training to all military staff and reserve personnel. She crafted a Command Health and Habitability instruction to coincide with monthly zone inspections that has raised awareness, cleanliness and hygiene. As the Pharmaceutical Returns Medical Program manager, she revamped procedures, managed a comprehensive returns program and generated over \$10,000 in revenue for the government. She certified more

than 15 employees in basic cardiac life support and provided first aid training to over 100 DDPH personnel.

Eustaquio is an active volunteer in support of the local community. She regularly supports Special



*Petty Officer 2nd Class Annel Eustaquio.*

asset management access and training, and closeout performance information memorandums.

Eustaquio managed a key Navy real-time residual management, or RRAM, site with over 50,000 line

Olympics in Hawaii, numerous community fund raisers, the Great Aloha Run, the Ford Island Bridge Run, COMPACFLT Marathon, and provided medical support for command functions at the Fleet Industrial Support Center. She actively supports Asian Pacific American Heritage and Hispanic Heritage Month and is a single class away from completing her degree through off-duty education.

The Ten Outstanding DLA Personnel of the Year Award provides a highly visible means for the Director of DLA to recognize deserving superior performers in every segment of the DLA workforce. Performance recognized by this award must have been highly exemplary and inspirational to others and have contributed significantly toward the overall accomplishment of the DLA mission.

“Petty Officer Eustaquio is truly the most exceptional, multi-task oriented, dedicated, and compassionate Junior Enlisted professional here, or at any of my previous commands, she is most deserving of this recognition,” said DDPH Commanding Officer Navy Cmdr. Joe Vitelli.



## DDJC's Villa receives Ten Outstanding DLA Personnel of the Year Award



Andres Villa, a material handler leader with the Consolidation and Containerization Point at Defense Distribution Depot San Joaquin, Calif., was recently recognized for his selection as one of the Defense Logistics Agency's ten outstanding personnel of the year in a ceremony at DLA Headquarters, Fort Belvoir, Va., Dec. 6.

“It is an honor to receive such a prestigious award,” Villa said. “It represents the dedication and hard work of our organization here at the (Consolidation and Containerization Point).”

Villa's priorities are the customer and teamwork. He combines the concern for customer service needed to meet tough shipping schedules with the ability to engage his team members to find ways to improve their processes. This is important because his team processes 15,000 lines a month of high priority shipments to 36 Pacific Command customers utilizing 463L air pallets or loose shipments with an average hold and processing time of just under two days—well under the goal of three days.

Working as a team, Villa and his group volunteered their time on Veteran's Day last year to work on a shipment of tents headed to Pakistan as part of a Department of Defense humanitarian relief effort. They received 20 truckloads of tents from Defense Distribution Depot Barstow, Calif., and San Joaquin stock and reloaded the tents onto air pallets. They had to manually fold many of the tents to conform to the shape of the air pallet for netting. By the end of the weekend, they built 121 463L air pallets that were shipped to Travis Air Force Base to meet four aircraft. The planes then carried the tents to Pakistan.

Being a member of the first Lean Rapid Improvement Event, Villa embraced the DDJC's Lean efforts. With his experience, he regularly encourages his team to continuously improve their processes.

Villa's recent efforts have brought a series of ergonomic improvements and elimination of wasted effort in their processes. For example, Federal Express now off-loads Jiffy bags into the San Joaquin DDJC's conveyable totes. This result has eliminated the need for personnel to touch the bags.

Additionally, there were problems with the receiving process for MEDEX shipments. For transshipments and items requiring corrections, staging areas were set up. Villa's team provided training and re-engineered the workspace to process these shipments on-line, eliminating extra touches and waiting time in the staging areas. Further, they found ways to use lift table and tilt tray devices in multiple areas of the operation decreasing the potential for mishaps from lifting strains and sprains. The outcome resulted in streamlined workflow, elimination of touches and staging areas, and improved productivity.

“Andy has continued to maintain his focus on the customer and used this to energize continuous improvements in the Consolidation and Containerization Branch,” said Dennis Barnum, chief, Transportation Division. “His energy and enthusiasm are contagious.”

Villa served in the U.S. Army for three years, and has been employed by DLA for 23 years. He is active in his community where he volunteers supporting youth activities.