

Maggs Recognized

BG Lally presented Ruth Maggs, DDC Contract Specialist, a DDC Commander's Coin for her work with the contract award of Defense Distribution Depot Guam, Marianas, (DDGM). Maggs spent numerous months in Guam to ensure a smooth transition from Raytheon (the Navy's contractor) to the current contractor - Eagle Support Services.



Ruth Maggs, Command Support Services

Time in Service Awards

BG Lally then presented three time in service awards: Richard Grote, DDC Internal Review, and Janice James, DDC Logistics Operations, in recognition of 25 years of service; and Michael Torner, DDC Commercial Activities Office, in recognition of 20 years of service.



Richard Grote, Internal Review; Jan James, Logistics Operations; and Michael Torner, Commercial Activities Program Office, were recognized for their time in service.

DDTP and DDCT MEOs Sign Letters of Obligation

Defense Distribution Depots Corpus Christi, TX (DDCT) and Tobyhanna, PA (DDTP) recently went through the A-76 process after which the mission work was awarded to the government's Most Efficient Organizations (MEO). Both sites signed letters of obligation — an internal equivalent to a contract award to a private sector business — during a recent post award conference. By signing the letter, the MEOs agree to meet all acceptable performance levels while staying within the staffing and budget constraints in the management plan and in-house cost estimate. The post award conferences were hosted by DDC and MEO personnel received a series of briefings outlining roles and responsibilities as well as the penalties and benefits associated with their performance.



DDCT Commander LTDC Sheila J-McClaney, USA, signs the MEO Letter of Obligation.



DDTP Site Manager Wilma Martinez signs the MEO Letter of Obligation as DDTP Commander LTC James O'Grady, USA, looks on.

DDJC Inventory Celebrates First Wall-to-Wall Count

By Doug Imberi, DDJC Public Affairs

Ribbon cutting events in warehouses 1 and 19 marked the return of a completely accurate inventory to the warehouse supervisor on Dec. 20. The wall-to-wall inventory is an internal process linked to other Defense Distribution Depot San Joaquin, CA (DDJC) activities with the purpose of producing excellent customer service within the Baldrige Framework — a national quality award program that uses criteria designed to help organizations use a coordinated approach to achieve excellence.

After each ribbon was cut, Elise Koke, Chief of the Inventory Integrity Division, presented a five-page document that detailed responsibilities in seven key areas for maintaining 100 percent inventory accuracy. The wall-to-wall project got underway this summer as hiring started for 78 term employees for the 13-month project.

The wall-to-wall inventory is part of the Swarm inventory project. Swarm is not an acronym, but a concept instituted by the Defense Distribution Center (DDC) to apply increased resources to correct a problem quickly and comprehensively.

Wall-to-wall inventories start with a scrub which includes a location survey and housekeeping. This step includes repackaging, restacking, re-palletizing, cataloging, and, in general, making the stock inventory friendly and preparing the location for a count.

"It also includes a meeting with all involved to go over corrective actions and assign responsibilities," said Karen Corey, the physical inventory supervisor.

The next step is an "ad hoc" which is a follow up to make sure corrective actions are completed. Then, the count starts.

If the first count matches the amount listed in the Distribution Standard System (DSS), that stock number is completed. "If there are multiple locations in other warehouses, we have to count those also before we can complete a stock number," said Corey.

If the first count and DSS do not match, and the item is valued over \$1,000,