

DDC Deputy Commander Visits DDYJ

By Stacy L. Umstead, DDC Command Affairs Office

The Defense Distribution Center's (DDC) Deputy Commander, Ms. Phyllis C. Campbell, SES, recently visited the Defense Distribution Depot Yokosuka, Japan (DDYJ). During her visit, Ms. Campbell was provided an overview of DDYJ's mission and current initiatives in support of the customers in the Pacific Rim. DDYJ's performance metrics were particularly impressive. "Your inventory metrics set the standard within the DDC, I commend the DDYJ workforce for the hard work they've done to achieve such success," said Campbell.

In addition to the briefing, Ms. Campbell toured DDYJ facilities to include the Warehouse, Packing, and Freight Terminal Operations, the Motor Transportation and Hazmat areas and the Cylinder Yard. Ms. Campbell also met with the DDYJ workforce and key staff members as well as DDYJ's key customers. "We're glad she was able to make the trip to the Pacific and see all of the good work that the DDYJ workforce is doing to support our customers," said Vredenburgh.

Ms. Campbell concluded her visit with presiding over the DDYJ change of command.



Cmdr. F. Kent Vredenburgh, SC, USN provides DDYJ Overview.



(Left to right) Mr. Tetsuo Ishiwata, Mr. Joe Pirman, Mr. Shinichi Kato, Mr. Mai Yamada, Ms. Phyllis C. Campbell, Mr. Donald Starnes, Mr. Armando Rodriguez, Mr. Rodolfo Reyes.

Royal Netherlands Army and Defense Material Organization Netherlands Visit DDC

By Lori Spiegel, DDC Command Affairs

Three members from the Royal Netherlands Army and Defense Material Organization Netherlands visited the Defense Distribution Center (DDC) Headquarters for a briefing on October 18, 2005. The visit also included a tour of Defense Distribution Depot Susquehanna, PA's (DDSP) Eastern Distribution Center (EDC) and Clothing and Textiles Operations at the DDSP Mechanicsburg Site.

Stacy Umstead of DDC Command Affairs presented the Command brief to Procurement Officer of the Royal Netherlands Army LTC Mettes van der Giessen, Contract Manager Paula Bremer, and Contract Manager Willem de Groot. Also in attendance were United States Army Security Assistance Command Senior Central Case Manager for the Netherlands Donna Rickabaugh and DDC Supply Management Specialist Lisa Stiely.

The Royal Netherlands Army and Defense Material Organization Netherlands were interested in visiting to benchmark DDC's success in combining its distribution among all services within the Defense Logistics Agency. Currently the Netherlands are in the process of combining its services to streamline its distribution efforts, as well. The group was impressed with the immensity of DDC and asked about any problems or issues that arose from consolidating its distribution services.

During the DDSP tour, which was given by Umstead and Stiely, de Groot was particularly interested in the automated technology and Radio Frequency tag processing.

The visit ended at the Clothing and Textiles Operations. DDSP Mechanicsburg Site Manager Jeff Ressler spoke to the group about the banding machines and the clothing cartons (which contain a rod to

hang dress garments) that are used by the manufacturer, as well as the cartons that DDSP designed to ship single garments.

On the tour, Ressler discussed the small parcel shipping procedures, dedicated trucks, and truckloads from each building. The tour also included discussions on the Materiel Requisition Orders procedures.

There were questions on the number of employees at the Clothing and Textiles Operations and Ressler explained that employees move and work from building to building based on the workload. "Clothing and Textiles Operations is staffed with three different shifts to include Saturday and Sunday," Ressler said.



During the DDSP tour, DDC Public Affairs Specialist Stacy Umstead and DDC Supply Management Specialist Lisa Stiely, led the group to the Air Lines of Communication area where they explained Mixed and Pure Pallets.

Philip Morris Benchmarks with DDRV

By Lori Spiegel, DDC Command Affairs

Defense Distribution Center Richmond, Va., (DDRV) hosted a benchmarking visit with Philip Morris, U.S.A., on October 3, 2005. Seven employees from Philip Morris, led by Vice President Quality Systems Integration and Control Mr. Daniel L. Westra, were provided a DDRV brief and tour. The Philip Morris representatives toured receiving, bin operations, packing, outloading and DDRV's corrosive warehouse—in addition to receiving a windshield tour. Philip Morris and DDRV representatives participated in a round table discussion on issues related to distribution such as

quality, commercial carrier management, and safety.

One of Philip Morris' key areas of interest was DDRV's wireless communications; Philip Morris has no wireless communications in its distribution operations. In addition, the Philip Morris group commented positively on the mobile carts in DDRV. During the tour, a Philip Morris representative stated that accident investigations result in disciplinary action and removal for employee negligence and

that it also has an aging workforce who is experiencing muscle strains.

DDRV Director Jerri Taylor said, "It was a great visit and I believe beneficial because there is always something to learn with the similarities between a depot and private industry in respect to supply chain functions."

The visit concluded with a windshield tour of the installation to view the static displays. DDRV plans to visit the Philip Morris operations in the near future.



On October 3, 2005, seven employees from Philip Morris, U.S.A., were provided a DDRV brief and toured DDRV's receiving, bin operations, packing, outloading, and corrosive warehouse—in addition to receiving a windshield tour.



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