

DDNV's Blount Receives DLA's Personnel of the Year Award

Phyllis Blount of Defense Distribution Depot Norfolk, Va. (DDNV), was selected as one of the Ten Outstanding DLA Personnel of the Year.

Blount has been with DLA for 18 years, beginning as a Temporary Warehouse Worker in 1985. She became a permanent employee in 1989, then took the position of Transportation Clerk in 1993. In 2002, she was promoted to Transportation Assistant where she has provided outstanding customer service. During the recent Operation Enduring Freedom and Operation Iraqi Freedom efforts, Blount worked closely with fleet units in order to meet their emergency preparedness needs prior to sailing. Each day, Blount is responsible for coordinating an average of 12 ship deliveries, and she is also responsible for monitoring all ships' manifests, ensuring 100% accuracy.

In a span of ten years, Blount earned the Special Act or Service Award 19 times and was the Employee of the Quarter for 3rd Quarter of FY01. "DDNV would not be the success it is without her," said DDNV Commander CAPT Robert Howard, SC, USN.



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DDYJ's Yamada DLA Employee of the Quarter

Mai Yamada, Property Disposal Specialist, Receiving, Defense Distribution Depot Yokosuka, Japan (DDYJ-OR) has been named DLA Employee of the Quarter for third quarter 2003.

Yamada serves as the technical expert in Material Turned Into Stores (MTIS) receipt processing section. "His workmanship is truly professional, first-class, and accomplished with expert attention to detail," said Sidney Frazier, DDYJ (Receiving Manager), and Yamada's supervisor. Yamada has demonstrated the ability to meet all mission requirements with a set of technical skills developed through the variety of experiences he has been exposed to while working within MTIS receipt processing section. His communication skills and "can do" attitude allows him to provide customer support at the highest level to both external and internal customers.

Yamada coordinates MRIA functions with Department of Defense customers located within the DDYJ area of operation that ranges from the Far East to the Middle East. "Yamada-san is an extremely creative and innovative individual," said Frazier. "His ability to coordinate with our customers both local and distant allows MTIS material to be processed in an efficient, and timely manner."

Yamada has successfully coordinated to offload, receiving and processing of an excess of 12,000 line items from Marine Aviation Logistic Squadron (MALS-12). His up front customer support and attention to detail allowed MTIS material to be turned in, received and processed according to schedule.

Yamada's schedule allowed for the transit of material from Okinawa, the volume of MTIS received daily, and continued to support customer locally. Yamada's efforts paid off by allowing the MALS-12 material to be processed within DLA receipt processing requirements and continued providing outstanding customer support to our other MTIS customers.

Currently Yamada is supporting the USS KITTY HAWK (CV-63) Dry Dock Ship Repair Availability. Yamada is coordinating the disposal of an excess 15,000 berthing racks and clothing lockers. This is one of several crucial requirements with the USS Kitty Hawk conducts a major overhaul in all the berthing spaces. Because of the lack of space around the ship, Yamada coordinated daily with the Kitty Hawk Rehab Team, DRMO Sagami and Transportation to avoid any delays in moving the racks and lockers from the pier. This operation continues to be a success because of Yamada's high quality performance.

Yamada also serves on the inventory accuracy process action team. Several of his ideas have been implemented in receiving that has had positive impact on the overall inventory accuracy at DDYJ.

Material distribution is critical to optimal combat and mission readiness to our deployed forces; Yamada ensures that our customers receive nothing but the highest quality customer service and support. "Yamada-san is an outstanding employee," said Frazier. "He sets the standard for others to achieve and is very deserving of this honor."