



OFFICER OF THE QUARTER

Army Capt. Mike Knox, the Depot Support Operations Officer, was honored in a luncheon ceremony on August 16 as the now defunct Defense Logistics Support Command's Junior Officer of the Quarter for January 1 through March 31, 2000. Brig. Gen. James Pillsbury, the DDC Commander, presented the award which recognizes Knox's leadership and job performance.

The award nomination cited Knox with several significant accomplishments during the quarter that included:

Leading a multi-functional team to provide Dedicated Truck Service to the depot's top 20 customers. This resulted in more than \$250,000 in cost avoidance, provided time definite shipments to 8 CONUS installations and decreased overall Order Ship Time to these installations.

He also organized a three-week Joint Reserve Logistics Training Exercise for 3 Navy and 1 Army reserve unit this past summer which resulted in 28,246 lines of bin items being rewarehoused from the Sharpe site to Tracy. The effort amounted to 4,113 hours of direct contributory support and resulted in a cost avoidance of more than \$500,000.

Knox additionally led a depot team that provided input on DDC's War/Contingency Plans coordinating with western region depots to enhance and expand support to the Pacific. He also developed several options to increase throughput in a contingency operational mode.

He effectively managed 4 Navy, Air Force and Army reserve units with 94 personnel that provided contributory support that resulted in a savings of over \$100,000. He developed Velocity Management cost analysis reports, streamlined DSS reports, automated procedures to determine cost avoidance on dedicated truck customers, and automated procedures to determine breakeven points on existing customers.

ONE HUNDRED SUGGESTIONS IN 18 MONTHS

Bridget Miles usually doesn't submit just one suggestion at a time. Most often she will do about three or four when she sits down to put her thoughts together on how to make the workplace a little better or safer. In the last 18 months she has submitted 100 suggestions. Only 11 were not adopted and there are several with evaluations still pending.

"One(suggestion) will generate another," noted Miles.

She hasn't always been as big a contributor to the suggestion program. Miles credits an atmosphere created by management that is more receptive to suggestions than in previous years.

Most of her suggestions are related to safety and she feels these are the most beneficial since they impact all those in her work center.

On many suggestions she teams up with a co-worker. Gerald Nickels and Miles have jointly submitted 15 suggestions. There are about 20 to 25 others both inside and outside the Bin Mechanization Branch and Freight Terminal that she collaborated with on suggestions.

Often co-workers will look her up to help work on an idea and fill out the suggestion form. The result has developed into many friendships.

"I'm amazed at the quality of ideas that are coming from the packers and material handlers to improve the work place," added Miles. Most of her ideas have not earned large amounts. She has received a \$200 award and a few \$150 awards, but most of her suggestions have paid between \$100 and \$25. However, it paid for at least one vacation to Canada she admits.

Bridget Miles is shown with one of her many suggestions, a guard rail protecting employees exiting the Bin Packing Branch in Whse 16, from forklifts driving on the dock.

