

BSM Will Enable DLA to . . .

- Replace our legacy materiel management systems (SAMMS & DISMS) with COTS (commercial off-the-shelf) systems
- Reengineer by fielding best practices
- Improve customer service by collaborating with customers and suppliers
- Provide best value solutions
- Provide the training, experience, and opportunity to succeed in this new environment

Our systems have not kept pace with the significant technological advances of the last several decades, thereby resulting in increasing operations and maintenance costs, and limiting future growth potential. An extensive systems review process was undertaken, and it was decided to replace outdated legacy systems instead of re-working them. BSM is the outcome of a thorough and detailed needs-analysis and justification, and the BSM program continues to receive extensive program management and OSD oversight. The COTS will help us to get a new IT infrastructure; upgrades come with package, with no need to design/write and maintain code; and the software incorporates best commercial practices.

Reengineering by fielding best practices relates to the supply chain processes employed by DLA (both “DLA Direct” and “Customer Direct”), and facilitates consistent application of best practices across the enterprise. This will allow for incorporation of the latest proven supply chain practices—to include those relating to financial, logistics, and IT processes.

BSM will facilitate Customer Relationship Management initiatives by providing “one face” to customers; enhancing collaboration and demand planning; and allowing for additional levels of customer service. Enhanced collaboration with Suppliers is also a key component of BSM.

BSM will enable DLA to provide best value solutions. These best value solutions relate to enhanced financial capabilities (such as auditable financial statements), and other Balanced Scorecard initiatives. Additionally, customers will have the ability to select the right solution for their needs (premium shipping, etc.).

BSM will enable DLA to provide the training, experience and opportunity to succeed in this new environment. Training on the new processes will be provided for the DLA workforce BEFORE deployment. Our employees will have the tools to do better collaboration across the organization, as well as with customers and suppliers—this should lead to less frustration with old systems and constraints.

DEFENSE LOGISTICS AGENCY

business systems modernization

a strategy for 21st century logistics

BSM

● Replace our legacy material management systems (SAMMS and DISMS) with COTS (commercial-off-the-shelf) systems

● Reengineer by fielding best practices

● Provide best value solutions

BSM will enable DLA to...

● Improve customer service by collaborating with customers and suppliers

● Provide the training, experience, and opportunity to succeed in this new environment

For more information visit: www.dla.mil/j-6/bsm/